Clear Browser Cache

This document is to explain how to clear your browser cache for Internet Explorer, Chrome and Firefox.

**Browsers – click on link to take you to relevant page in document for the browser that you use**

- Internet Explorer 9, 10 and 11 on Windows
- Internet Explorer 11 on Windows 8
- Chrome
- Firefox

**Internet Explorer 9, 10 (and 11 on Windows 7)**

Open Internet Explorer.

Click the Tools button, point to Safety, and then click Delete browsing history.

Select “Temporary Internet Files”. If you don't want to delete the cookies and files associated with websites in your favourites list, select the Preserve Favourites website data check box. Select the check box next to any other information you wish to delete.

Click Delete

**Internet Explorer 11 on Windows 8**

Display the “charms”(either (a) swipe in from the right edge of your screen or (b) move the cursor to the top right corner of the screen or (c) press Windows logo key +C)

Tap Settings.
Tap or click Options, and under History, tap or click Select.

Select the Browsing history check box (and any other types of data you want to remove) then tap or click Delete.

**Chrome**

Click the Chrome menu on the browser toolbar.

Select Tools.

Select Clear browsing data.

In the dialogue that appears, select the tick boxes for the types of information that you want to remove (Empty the cache).

Click Clear browsing data
Firefox

At the top of the Firefox window, click on the three line button and then select Options.

Select the Advanced panel.

Click on the Network tab.

In the Cached Web Content section, click Clear Now.