

# Service status: January to March 2021

## Critical services\*

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	Totals		
Mar																																	0	0
Feb																																	1	0
Jan																																0	1	

## Critical and important services combined

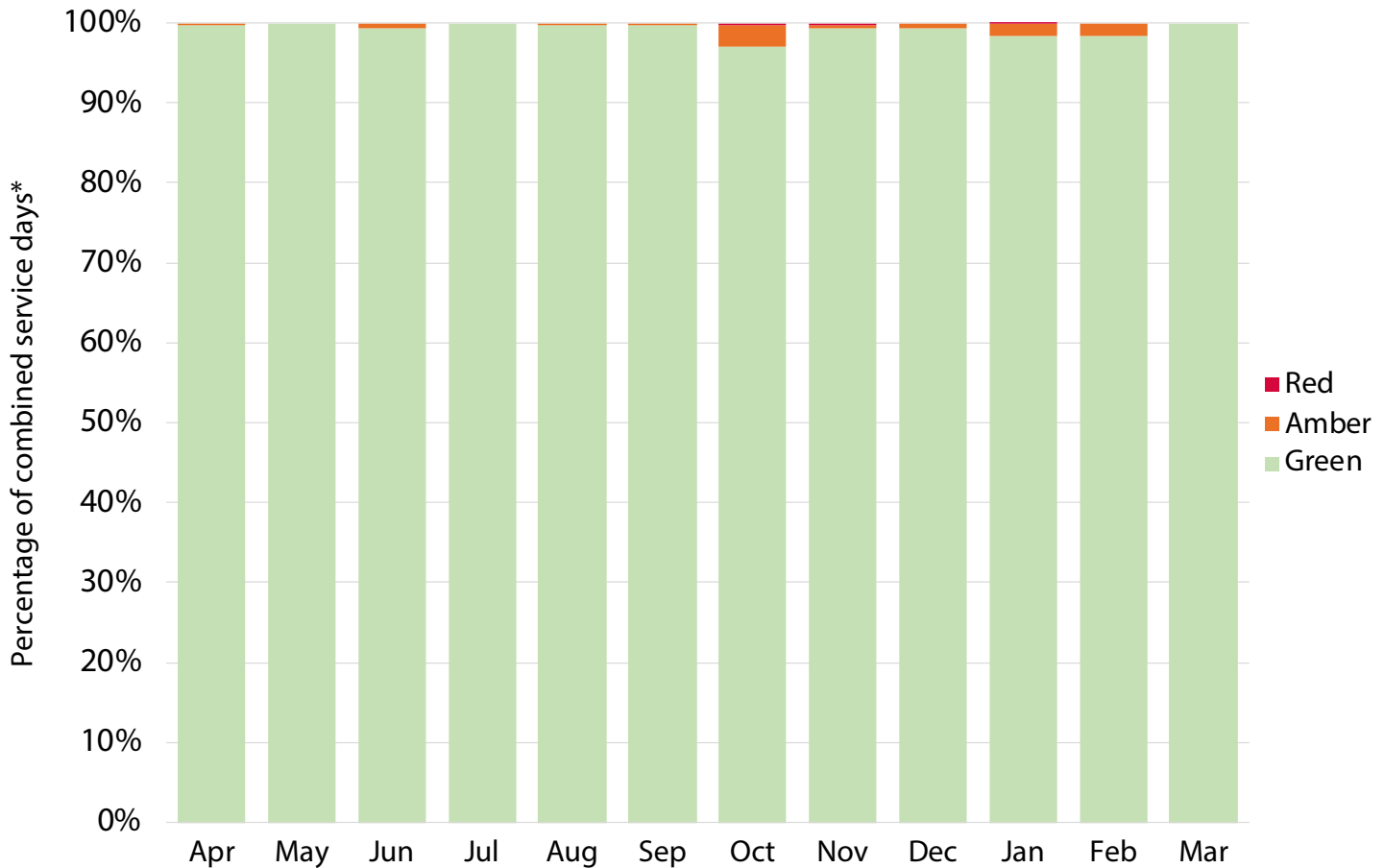
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	Totals	
Mar																																0	0
Feb																																13	0
Jan																																13	1

### Key

- Services amber
- Services red
- Weekend
- Department closed

**Note:** We have been prioritising services that support the University's Covid-19 management and planning for recovery. However, we have retained the original definitions of critical and important services for the purposes of this monthly report.

# Service status: critical and important services

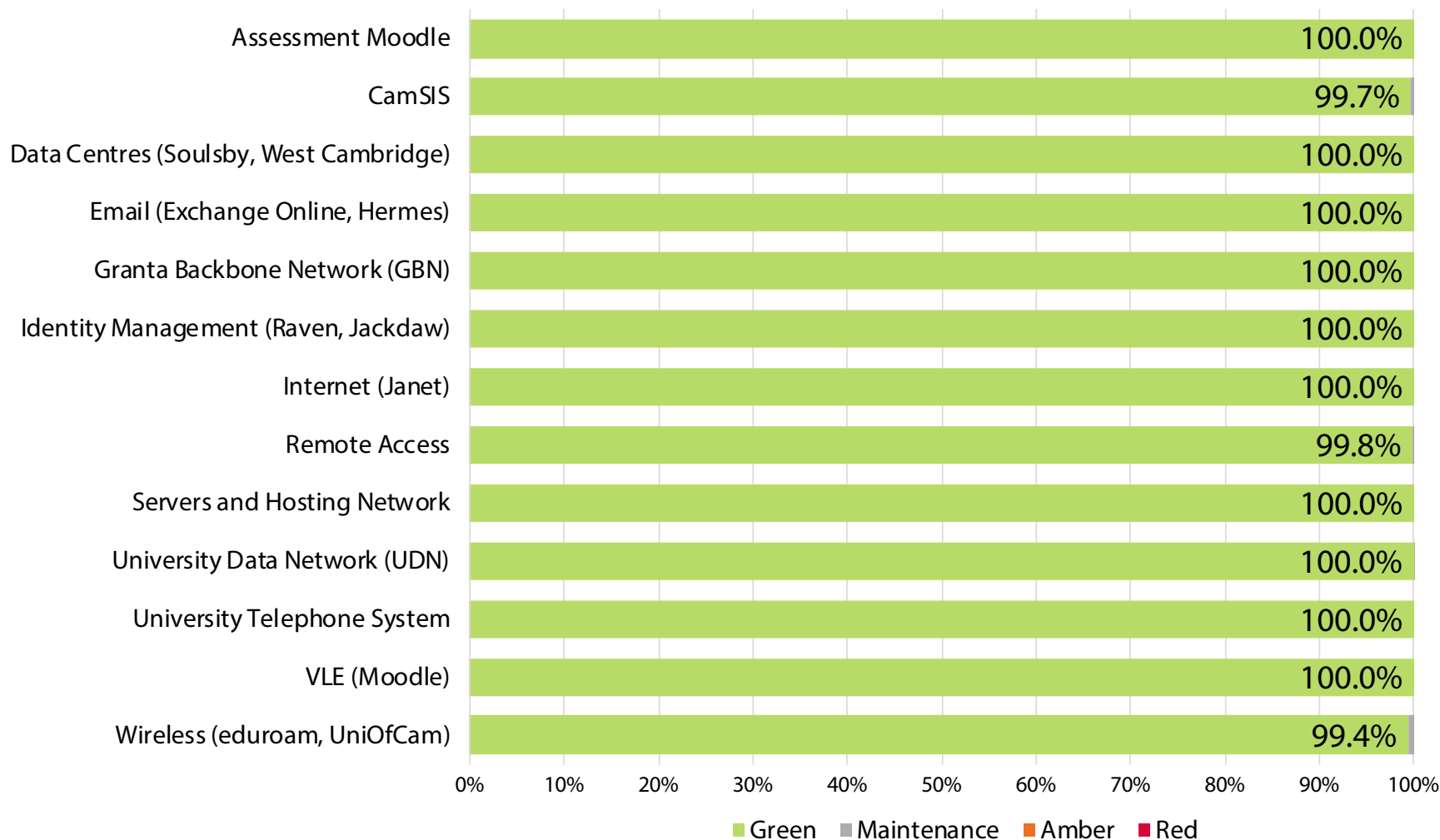


\*Shown as a proportion of the combined number of days for all critical and important services.

# Critical services: March 2021

Service	Status (hours)				Green (%)
	Green	Maintenance	Amber	Red	
Assessment Moodle	806.0	0.0	0.0	0.0	100.0%
CamSIS	803.7	2.3	0.0	0.0	99.7%
Data Centres (Soulsby, West Cambridge)	1612.0	0.0	0.0	0.0	100.0%
Email (Exchange Online, Hermes)	1612.0	0.0	0.0	0.0	100.0%
Granta Backbone Network (GBN)	806.0	0.0	0.0	0.0	100.0%
Identity Management (Raven, Jackdaw)	806.0	0.0	0.0	0.0	100.0%
Internet (Janet)	806.0	0.0	0.0	0.0	100.0%
Remote Access	804.8	1.3	0.0	0.0	99.8%
Servers and Hosting Network	806.0	0.0	0.0	0.0	100.0%
University Data Network (UDN)	805.8	0.3	0.0	0.0	100.0%
University Telephone System	806.0	0.0	0.0	0.0	100.0%
VLE (Moodle)	806.0	0.0	0.0	0.0	100.0%
Wireless (eduroam, UniOfCam)	801.0	5.0	0.0	0.0	99.4%

# Critical services: March 2021



# Important services: March 2021

Service	Status (hours)				Green (%)
	Green	Maintenance	Amber	Red	
CHRIS	797.5	8.5	0.0	0.0	98.9%
CUFS	806.0	0.0	0.0	0.0	100.0%
Drupal Content Management System	806.0	0.0	0.0	0.0	100.0%
Elements (Symplectic)	806.0	0.0	0.0	0.0	100.0%
Falcon Content Management System	806.0	0.0	0.0	0.0	100.0%
Hosted Server Power Management	806.0	0.0	0.0	0.0	100.0%
Lecture capture (Panopto)	805.0	1.0	0.0	0.0	99.9%
Managed Web Service (MWS)	806.0	0.0	0.0	0.0	100.0%
Microsoft Teams	806.0	0.0	0.0	0.0	100.0%
Research Administration Systems	806.0	0.0	0.0	0.0	100.0%
VLE (Moodle)	805.0	1.0	0.0	0.0	99.9%
X5	806.0	0.0	0.0	0.0	100.0%

# Important services: March 2021

